



RESERVATION POLICY

A reservation shall be understood to be any future stay that is confirmed by the requested advance payment, according to the conditions established in the fees, whether it is a part of the total price of the stay or the totality thereof. A reservation shall be considered null if the advance payment is not received within the stipulated time.

The percentage to be paid into the account of Gaubea Kanpina S.L. to make a reservation at Camping Angosto is 50% of the total amount of the stay.

In low season it is allowed to cancel a booking and keep the deposit for a future stay within the same year, always after having checked the availability and confirming by telephone.

We remind you that check-in time is from 12 pm onwards, and check-out time is at 12 pm. If you wish to leave later than 12, please contact us for availability and prices.

To access the campsite it is compulsory for all customers to have their National Identity Card or Passport. We remind you that the hours of silence are from 12 am to 8 am, and that it is not allowed to drive in or out the campsite during these hours.

Pets are not allowed in the bungalows. They are accepted on the plots as long as they are not dogs of breeds considered as Potentially Dangerous according law *Real Decreto 287/2002 de 22 de marzo y Ley 10/1999 de 30 de julio*: Pit Bull Terrier, Staffordshire Terrier, American Staffordshire Terrier, Rottweiler, Dogo Argentino, Fila brasileiro, Tosa Inu, Akita Inu, Bullmastiff, Doberman, Dogo de Bordeaux, Neapolitan Mastiff, Pit Bull, Presa Canario, Japanese Tosa, Staffordshire... as well as dogs resulting in the crossing of the aforementioned breeds. It is compulsory to communicate the possession of the permitted breeds at the time of booking or when entering the campsite and to present their health card.

RESERVATION CANCELLATION

The campsite is entitled to retain as compensation the following percentages of the deposit:

- a) 5% when the cancellation is made more than thirty days before the arrival date.
- b) 40%, if the cancellation is made 30 days or less and more than 15 days before the before the arrival date.
- c) 60%, if the cancellation is made 15 or less but more than 7 days before the arrival date.
- d) 100% if the cancellation is made 7 or less days before the arrival date.